



# Confidently Scaling Roofing Operations with Zuper

## The Roof Doctors Story

Roof Doctors are one of California's leading roofing companies since 1987, specializing in roof inspections, repairs, replacements, and gutter services. As the team expanded into insurance-related roofing, they faced roadblocks and needed a modern system to keep.

## Key Highlights



Increased productivity with shorter calls and wait times



Onboard new users within minutes



Office + field stay synced in real time



## The Challenge

- ➔ **Slow job lookups** and long customer calls.
- ➔ **Manual** customer follow-ups.
- ➔ **Disconnected schedules** and tracking.
- ➔ **Heavy training** for new hires.
- ➔ **Cumbersome** field documentation.



## What Zuper Enabled

Roof Doctors chose Zuper for its flexibility, intuitive design, and ability to adapt to real-world workflows, making estimates, routing, and communication seamless from the start.

- ✔ **Every Job Info Access** within seconds.
- ✔ **Automated** Customer Communication.
- ✔ **Real-time sync** between office and field.
- ✔ **Fast Onboarding** of new hires.
- ✔ **Simplified Job Documentation** with Zuper Glass.
- ✔ Flexible **Scheduling** and **Routing** on the Field.



## The Impact

- ✔ Customer **call times cut in half** with easier access to details within seconds.
- ✔ **No chase automated customer follow-ups** on estimates, bookings and invoices.
- ✔ Field crews got **real time updates on job details** and synced better with their office teams.
- ✔ New hires are **trained within minutes** saving admin time and increasing productivity.
- ✔ **Hands free photos, videos and job documentation** with Zuper Glass assisting roofers in the field.
- ✔ **Intelligent on the go scheduling and routing** enabling inspectors to self-manage jobs.



## Pioneers of Hands-Free Roofing with Zuper Glass

Keeping Roofers safe and hands free during their day-to-day operations assisting them with a consistent approach for every job.



Zuper has taken a huge load off our office, saved time on every job, and made inspections safer and more professional. Photos and videos are in the job record before the roofer climbs down and after years of searching, it's been the perfect fit for us.

**Lisa Crocker**

Chief Admin Officer



Check out [zuper.co/roofing](https://zuper.co/roofing) to learn more!